

# TrackIt<sup>®</sup>

Android

Version: 14.4.54

Release Notes

10/13/2020



**Command  
Alkon**

These release notes contain information regarding new functionalities, behaviors, changes, and other new experiences you should expect when using this latest version of the TrackIt Android product.

### Legend



**Enhancement:** A new feature created to expand the capabilities of the TrackIt Android app and increase its overall benefit for end users.



**Correction:** A change intended to remove unexpected behaviors in the TrackIt Android app and improve the overall end user experience.



**Process Steps:** Step-by-step instructions intended to complete a task associated with the enhancement or correction.



**Information:** General information needed to understand the context, behaviors, and restrictions associated with new enhancements and corrections.

# v14.4.54 (10/13/2020)

## Enhancements

The following items are newly-implemented features intended to increase end-user productivity throughout TrackIt.



### *Device registration for TrackIt Android 14.4.54*

*(FEL-1429)*

Registration for TrackIt Android devices has been adjusted for recent changes to Android OS 10. Any device running OS 10 and TrackIt Android 14.4.54 or above will not accept IMEI numbers as the TRACKIT DEVICE ID. Instead, the device's 10-digit phone number will be used to identify the device. Device registration with devices running OS 9 or previous operating systems will continue to use either the device IMEI or phone number as before. BYOD customers can refer to [these instructions](#) for device installation and registration.

#### Accepted Registration Screen Device ID

Android OS 10+ Phone # only

The screenshot shows a mobile application interface for device registration. At the top, there is a status bar with the time '1:16 PM' and date 'Oct 21'. Below this is a header bar with two tabs: 'Existing' and 'New'. The 'Existing' tab is selected. In the center of the screen, there is a text input field containing the 'TRACKIT DEVICE ID' '2225551234'. Below the input field is a blue button labeled 'SAVE'.

Android OS  
9 and  
previous

IMEI and  
Phone #

The screenshot shows the 'Existing' tab selected. The 'TRACKIT DEVICE ID' field contains '2225551234'. Below the field, the 'Phone #' radio button is selected, while 'IMEI #' and 'Other' are unselected. A 'SAVE' button is at the bottom.

The screenshot shows the 'Existing' tab selected. The 'TRACKIT DEVICE ID' field contains '333444555666777'. Below the field, the 'IMEI #' radio button is selected, while 'Phone #' and 'Other' are unselected. A 'SAVE' button is at the bottom.

### *To register an OS 10 device with TrackIt Android*



**PREREQUISITE:** Data and all Enterprise Mobility Management solutions must be enabled and given full permissions. This includes: Android Enterprise, SureMDM, and SureLock.

1. On your OS 10 device, launch the TrackIt Android app.
2. On the Location Disclosure screen, tap **OK** to allow TrackIt to collect vital location data.
3. Tap the **Existing** tab. The device phone number should appear in the TRACKIT DEVICE ID field.
4. Tap **SAVE** to finish registering the device. The app then redirects you to the login page.
5. Enter an employee and vehicle number before tapping **LOGIN** to begin using TrackIt Android as needed.