Trackit[®] Android

Version: 14.4.89 Release Notes 03/24/2022



These release notes contain information regarding new functionalities, behaviors, changes, and other new experiences you should expect when using this latest version of the TrackIt Android product.





Enhancement: A new feature created to expand the capabilities of the Tracklt Android app and increase its overall benefit for end users.



Correction: A change intended to remove unexpected behaviors in the Tracklt Android app and improve the overall end user experience.



Process Steps: Step-by-step instructions intended to complete a task associated with the enhancement or correction.



Information: General information needed to understand the context, behaviors, and restrictions associated with new enhancements and corrections.



v14.4.89 (03/24/2022)

Enhancements

The following items are newly-implemented features intended to increase end-user productivity throughout TrackIt.



As part of Google play store compliance, the application privacy policy must be provided and accepted prior to login.



Privacy Policy

Command Alkon Incorporated built the TrackIt app as a Commercial app. This SERVICE is provided by Command Alkon Incorporated and is intended for use as is.

This page is used to inform visitors regarding our policies with the collection, use, and disclosure of Personal Information if anyone decided to use our Service.

If you choose to use our Service, then you agree to the collection and use of information in relation to this policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as ⁽ in our Terms and Conditions, which is accessible at TrackIt unless otherwise defined in this Privacy Policy.

Information Collection and Use

For a better experience, while using our Service, we may require you to provide us with certain personally identifiable information, including but not limited to Phone Number, IMEI, MEID, Location, Username, Password. The information that we request will be retained by us and used as described in this privacy policy.

The app does use third party services that may collect

OK

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Android: uploading user's data prior to User interaction

(DEL-29)

As part of Google play store compliance, the application is required to notify the user of potential sensitive information usage prior to login and allow for the user to accept or reject the use.



User Sensitive Information

TrackIt collects/transmits Phone Number, MEID, and IMEI for device authentication.

TrackIt collects/transmits installed versions of the following packages that TrackIt integrates with for analytics, support, and troubleshooting:

- ISE/eFleet Suite (biz.iseinc.eFleetSuite)
- VisTracks (com.vistracks)
- Event Service Manager (com.fc.vee.EventServiceManager)
- Zello (net.loudtalks)
- Command Assurance (com.fc.cac.cmdassurance)

TrackIt collects/transmits software and hardware information about the device for analytics, support, and troubleshooting. This information includes Android OS Version, Make, Model, Serial Number, Android Id, Wifi Mac Address, and Bluetooth Mac Address.

TrackIt collects/transmits cellular information about the device for device analytics, support, and troubleshooting. This includes Cellular Provider, Sim Number, and Device Type.





Corrections

The following tickets are improvements upon unexpected user experiences for a more fluid and productive experience throughout TrackIt Android.



SureMDM/ Nix Agent constantly wanting to install when(FEL-already installed5231)

Corrected behavior:

Corrected TrackIt to properly identify whether Nix agent was already installed or not when the TRS license is enabled.

Previous behavior:

SureMDM/ Nix Agent constantly wanting to install when already installed



Corrected behavior:

Corrected the user agreement to properly launch and display on the tablet.

Previous behavior:

User Agreement would load blank white page

